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LISTING OF THE CLAIMS

1. (Canceled)

2. (Currently Amended) A method for providing telecommunication terminal status information to people having at least one of poor visual acuity and poor hearing, comprising the steps of:

receiving telecommunication terminal status information by a telecommunication terminal via a network;

establishing direct communication with the telecommunication terminal via the network by a computer controlling a visual display separate from the telecommunication terminal;

directly accessing the telecommunication terminal status information from telecommunication terminal by the computer via the network;

emphasizing the accessed telecommunication terminal status information using visual enhancement; and

displaying the emphasized visual telecommunication terminal status information on the visual display to a user of the telecommunication terminal having at least one of poor visual acuity and poor hearing.

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3. (Previously Amended) The method of claim 2 wherein the telecommunication terminal status information is alert information for the telecommunication terminal.

4. (Original) The method of claim 2 wherein the step of emphasizing comprises displaying the transmitted telecommunication terminal status information on the visual display in a larger format than that used to display the telecommunication terminal status information on the telecommunication terminal.

5. (Original) The method of claim 2 wherein the step of emphasizing comprises displaying the transmitted telecommunication terminal status information on the visual display in different visual form.

6. (Original) The method of claim 5 wherein the different visual form is one of at least: a large flashing portion of the display, animation of the display, highly visible contrast ratios of the display, highly visible fonts on the display, highly visible colors on the display, and a large unique portion of the display.

7. (Original) The method of claim 6 further comprises the step of generating audio information to alert a user of the

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telecommunication terminal to the telecommunication terminal status information.

8. (Canceled)

9. (Canceled)

10. (Canceled)

11. (Canceled)

12. (Canceled)

13. (Canceled)

14. (Canceled)

15. (Canceled)

16. (Currently Amended) A computer-readable medium for providing telecommunication terminal status information to people having at least one of poor visual acuity and poor hearing, comprising computer-executable instructions configured for:

receiving telecommunication terminal status information by a telecommunication terminal via a network;

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establishing direct communication with the telecommunication terminal via the network by a computer controlling a visual display separate from the telecommunication terminal;

directly accessing the telecommunication terminal status information from telecommunication terminal by the computer via the network;

emphasizing the accessed telecommunication terminal status information using visual enhancement; and

displaying the emphasized visual telecommunication terminal status information on the visual display to a user of the telecommunication terminal having at least one of poor visual acuity and poor hearing.

17. (Previously Amended) The computer-readable medium of claim 16 wherein the telecommunication terminal status information is alert information for the telecommunication terminal.

18. (Previously Amended) The computer-readable medium of claim 16 wherein the emphasizing comprises displaying the transmitted telecommunication terminal status information on the visual display in a larger format than that used to display the telecommunication terminal status information on the telecommunication terminal.

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19. (Previously Amended) The computer-readable medium of claim 16 wherein the emphasizing comprises displaying the transmitted telecommunication terminal status information on the visual display in different visual form.

20. (Previously Amended) The computer-readable medium of claim 19 wherein the different visual form is one of at least: a large flashing portion of the display, animation of the display, highly visible contrast ratios of the display, highly visible fonts on the display, highly visible colors on the display, and a large unique portion of the display.

21. (Previously Amended) The computer-readable medium of claim 20 further comprises generating audio information to alert a user of the telecommunication terminal to the telecommunication terminal status information.

22. (Canceled)

23. (Canceled)

24. (Canceled)

25. (Canceled)

26. (Canceled)

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1 27. (Canceled)

1 28. (Canceled)

1 29. (Canceled)

1 30. (Canceled)

1 31. (Canceled)

1 32. (Canceled)

1 33. (Canceled)

1 34. (Canceled)

1 35. (Canceled)

1 36. (Canceled)

1 37. (Canceled)

1 38. (Canceled)

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